

Providing Security Services Pathway

Examples of available units:

- Provide covert security in retail environments.
- Deal with lost and found property.
- Preventing unauthorised items passing through ports.
- Respond to key holding visit requests.
- Visit sites in response to key holding requests.
- Present information to courts or at other hearings.

Additional Benefits

Counter Terrorism Training

As part of our Providing Security Services Level 2 course, we now offer a counter terrorist input from experienced staff in the field

Including:

- How to respond to a bomb threat.
- An introduction to the United Kingdom Counter-Terrorism.
- Actions with suspicious articles.
- Working with Police.
- Threat levels – what are they?

Progression

Candidates can progress onto Team Leading Level 2, Management Level 3 (both accredited by the Institute of Leadership & Management), Business Administration Level 2 or 3 or Customer Service Level 2 or 3.

Contact Us

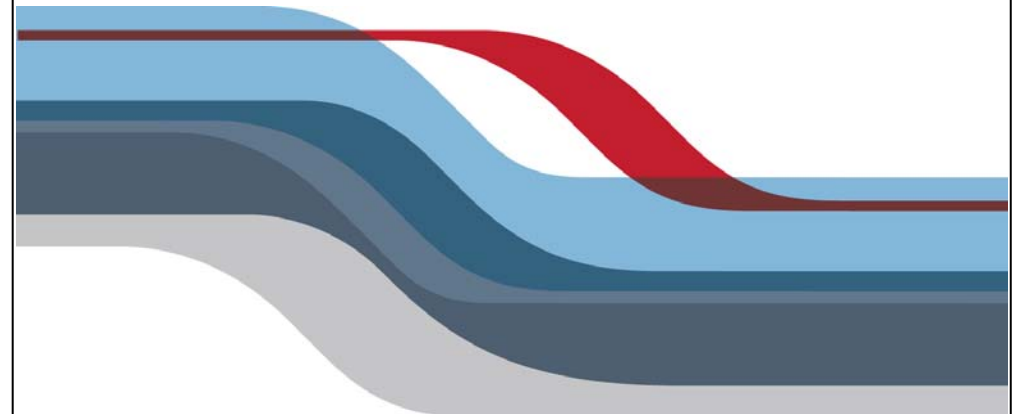
please contact our business development team on 020 8918 7272

e-mail business@south-thames.ac.uk

www.south-thames.ac.uk/employers

Providing Security Services Level 2

Helping your employees achieve a
recognised qualification



Providing Security Services

Level 2

The Level 2 Certificate in Providing Security Services (QCF) allows people working in frontline security services to gain a qualification that recognises their occupational competence in day-to-day work.

The qualification recognises their skills, knowledge and understanding as well as promoting good working practices. It also helps them to gain transferable skills, for example in customer care and communication skills.

Delivery and Costs

As part of the course we offer appropriate individual information, advice and guidance to candidates. The course can be delivered on your premises and at a time to suit your business. Our account managers will be happy to discuss funding available, delivery times and optional pathways.

Course Content

All candidates must complete 4 mandatory units, for a total of 9 credits. They must also complete any further mandatory units and optional units from within one pathway for a combined minimum total of 22 credits.

Where candidates achieve their optional units from one of the following 3 pathways, their certificate will be endorsed to show the relevant occupational area in which the competence was achieved.

The endorsed pathways are:

- Static and Patrol Guarding
- Door Supervision
- CCTV Operation

Candidates who do not wish to take an endorsed pathway may achieve the qualification by taking the non-endorsed providing security services pathway.

Mandatory Units for all Pathways

- Reducing the risk to health and safety at work.
- Communicate effectively with others.
- Control security incidents.
- Portray a positive personal image.

CCTV Operation Pathway

Mandatory Units:

- Monitor areas using CCTV systems.
- Maintain CCTV recording media libraries and preserve potential evidence.
- Maintain the operational performance of CCTV systems.

Examples of Optional Units:

- Promote a healthy and safe workplace.
- Maintain understanding of current legislation and regulation relevant to the security role.

Door Supervision Pathway

Mandatory Units:

- Provide security at licensed venues.
- Carry out searches of people and their property.
- Arrest by security operative.
- Deal with disorderly and aggressive behavior.

Examples of Optional Units:

- Control entry to an egress from premises.
- Protecting from the risk of violence at work.

Static and Patrol Guarding Pathway

Mandatory Units:

- Maintain the security of property and premises through observation.
- Control entry to and egress from premises.
- Carry out searches of vehicles for unauthorised items.

Examples of Optional Units

- Control a guard dog under operational conditions.
- Record information relevant to the security operative role.