

Accessibility Statement for South Thames Colleges Group September 2020

This accessibility statement applies to all websites within South Thames Colleges Group (Kingston College, Carshalton College, Merton College, South Thames College). All internal systems including our Virtual Learning Environment (Moodle via Open LMS), our college intranet STCG Online, internal staff systems and online learning materials for learners.

These website and platforms are run by South Thames Colleges Group. We want as many people as possible to be able to use our websites and platforms. We are committed to improving these to ensure accessibility for all.

[AbilityNet](#) has advice on making your device easier to use if you have a disability

How accessible our websites are

We know some parts of our current websites are not fully accessible and we have commissioned a brand new website for the Group that will be fully accessible for all. This is due to be launched in the final quarter of 2020.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email marketing@stcg.ac.uk
- call 020 8546 2151, or
- visit one of our colleges in person

We'll consider your request and get back to you in 5 working days.

If you cannot view the map on our 'contact us' page, call or email us [[add link to contact details page](#)] for directions.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

South Thames Colleges Group is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018

Compliance Status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to [insert one of the following: 'the non-compliances', 'the exemptions' or 'the non-compliances and exemptions'] listed below.

Non-accessible content

Some elements of our existing websites are not accessible; this will be fully resolved with the launch of the new STCG website. Please contact the college using the options listed above to request alternative formats and/or one-to-one support.

Non-compliance with accessibility regulations

There are a variety of non-compliances within our various group websites but these will be resolved with the launch of our new website. See 'Disproportionate burden' section below.

Disproportionate Burden

We believe it would be a disproportionate burden to fix the range of accessibility non-compliances of the various group websites when we have commissioned the development of a brand-new fully compliant group website, which will be replacing the current websites very shortly.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. With the launch of our new website we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

Our new Group website, launching soon, will provide full accessibility compliance.

We are currently reviewing our choice of Virtual Learning Environment (VLE) including its functionality and accessibility; and will develop an implementation plan to either improve the VLE or change to a platform that is fully compliant with accessibility regulations.

The majority of our internal systems including our staff intranet are hosted on Microsoft 365 platforms which are fully adaptable for accessibility. All other internal (staff facing systems) are being reviewed for compliance.

All teaching staff will be trained on accessibility during academic year 2020-21 on accessibility of materials they produce for online / blended learning to ensure that any new materials created are fully accessible.

Preparation of this accessibility statement

This statement was prepared on 23rd September 2020. It was last reviewed on 23rd September 2020.

This website has not been recently tested due to the new website launch coming soon.